ZOLTÁN TAMÁS

WEBSITE LINKEDIN

PERSONAL PROFILE

Senior IT Project & Program Manager with 20+ years of IT experience and a hands-on technical background, leading international transitions and transformations, translating business requirements into delivery plans, and managing multicultural teams across enterprise infrastructure, service transitions and technology change.

As an independent contractor, I align enterprise clients, IT service providers and technical teams to deliver agreed business outcomes, with end-to-end responsibility for scope, schedule, financial control, risks and stakeholders. Industry experience spans energy, chemicals, automotive, beverages and lifting equipment.

I combine a customer-focused, delivery-oriented approach with practical knowledge of IT systems, services and operational dependencies, applying **ITIL, PMI/PMBOK and PRINCE2 principles** to structure delivery, inform decisions and establish sustainable service.

CORE COMPETENCIES

Program & Project Governance
End-to-end delivery planning, scope and schedule management, milestone tracking and executive reporting.

Stakeholder & Vendor Management
Alignment of enterprise clients, delivery teams and third-party providers across international engagements.

Risk, Issue & Dependency Management
Risk assessment, mitigation planning, escalation management and cross-project coordination.

Financial & Commercial Management
Budget planning and control, procurement coordination, PR/PO management and milestone-based invoicing.

IT Transitions & Transformations
Infrastructure migrations, enterprise carve-outs, service transitions and security transformation programs.

Technical Delivery Oversight
Enterprise infrastructure, cloud, networks, IT/OT segmentation and SAP-related delivery.

Multicultural Team Leadership
Coordination of distributed technical teams, conflict resolution and clear communication across business and IT.

Delivery Assurance & Documentation
Cutover and fallback planning, governance documentation, operational handover and project closure.

And yes, looks good in a suit.

PROFESSIONAL EXPERIENCE

Senior IT Security Program Manager @ HCLTech | end client: Brenntag

August 2025 - September 2026 | Contract | Worldwide | Remote
IT/OT Network Segmentation | 592 sites across 71 countries | TCV: US$3.1M

KEY ACHIEVEMENTS

• Delivered IT/OT segmentation at **152 sites across 19 countries** within a global 592-site, 71-country program.
• Completed the **EMEA pilot within budget** despite significant supplier delays in **Fortinet** hardware delivery.
• Handed over the remaining program, rated **Green**, to an internal resource, ensuring continuity of delivery ownership.

KEY RESPONSIBILITIES

• Governed the separation of operational technology and production networks from corporate IT, including **SAP** and office networks.
• Coordinated site and operations managers, key users and local Smart Hands across participating locations.
• Managed **Fortinet** procurement and site delivery, supplier dependencies, and physical installation of **FortiGate** firewalls, **Fortinet** switches and **FortiAP** access points.
• Owned stakeholder, risk, issue, problem and financial management, plus comprehensive program documentation and reporting to Brenntag’s CISO.

Senior IT Program Manager @ DXC Technology | end client: Palfinger

May 2023 - July 2025 | Contract | Worldwide | Remote
Site Infrastructure Transformation | 19 sites across 6 countries | TCV: US$0.9M

KEY ACHIEVEMENTS

• Completed and closed all six projects **on schedule and within budget**, delivering the full planned infrastructure refresh across 19 sites in six countries.

• Managed local resistance to changed site IT responsibilities, enabling the planned infrastructure changes.

KEY RESPONSIBILITIES

• Governed new site deployments, site closures and infrastructure refreshes, coordinating delivery teams and on-site support.

• Oversaw physical **HPE SimpliVity** installations, **DataProtector/Veeam** backup solutions and **HPE/Aruba** networking.

• Owned stakeholder, risk, issue, problem and financial management across six projects, including schedules, dependencies and milestones.

• Prepared complete project documentation for DXC's project reviews with account leadership.

Senior Lead SAP Program Manager @ MVMI | end client: MVM Corp

January 2023 - April 2024 | Contract | Hungary | Remote

E.On-to-MVM TnT Carve-out | 12 workstreams | 97 team members | Planned and executed the migration of 2.5 million customer records | Total SAP program budget: US$200M, incl. licences

KEY ACHIEVEMENTS

• Led **seven go-lives in a complex SAP TnT program** spanning 12 workstreams and 97 project managers and technical team members.

• Identified and escalated a critical migration risk before the eighth and final go-live, ensuring executive visibility before cutover.

• Sustained delivery through transferor delays and limited visibility into key dependencies, handing over the program with an overall **amber status** ahead of the final migration.

KEY RESPONSIBILITIES

• Defined the E.On-to-MVM carve-out scope and deliverables covering **SAP IS-U, BW and PI**, customer data migration, and an **Avaya contact centre with SAP interfaces**.

• Aligned cross-workstream governance and delivery with the Hungarian Ministry of Energy.

• Prepared cutover, risk, communication and applicable fallback plans for seven go-lives.

• Oversaw service transition from E.On contractors to MVM's internal teams and new service providers.

• Planned and reviewed evolving program costs across hardware, software, licences, contractors and third-party services.

• Led program governance and briefed the CEO, CFO & COO weekly.

Senior IT Security Program Manager @ Norsk Hydro

July 2021 - March 2022 | Contract | Worldwide | Hybrid

Company-wide Security Transformation Program of 4 projects | TCV: US$2M

KEY ACHIEVEMENTS

• Completed all four security transformation projects **within budget**, supporting **Norsk Hydro's post-cyberattack recovery** and strengthening network resilience.

KEY RESPONSIBILITIES

• Coordinated technical teams and stakeholders across identity security, network segregation, **DDI** and workplace modernisation.

• Led **Active Directory** penetration testing and alternative **DDI** evaluation and selection covering **DNS**, **DHCP** and **IP Address Management**.

• Oversaw **Zscaler** segregation to separate end-user connectivity from the corporate network.

• Led the design and **PoC** of an **Azure-based, Intune-managed Modern Workplace**, establishing the technical basis for the subsequent rollout.

Senior IT Program Manager @ DXC Technology | end client: BASF

June 2021 - April 2023 | Contract | Worldwide | Remote

ITO TnT across 7 Verbund sites in 5 countries spanning EMEA, NA and Asia | TCV: US$5.9M

KEY ACHIEVEMENTS

• Completed all engagement projects despite schedule and budget challenges, coordinating globally distributed teams across seven Verbund sites in five countries and navigating time-zone and cultural differences across EMEA, NA and APAC.

KEY RESPONSIBILITIES

• Governed the ITO transition and transformation program, aligning project scope, budgets and schedules with ever-changing customer priorities.

• Oversaw **ServiceNow incident management** implementation, **VMware ESXi** and **storage deployments** involving **Hitachi**, **3PAR** and **NetApp**, and infrastructure expansions.

• Owned risk, issue, problem and financial management, including PR/PO & procurement.

Senior Lead IT Project Manager @ DXC Technology (formerly: HPE) | end client: Aptiv (formerly Delphi)

April 2016 - May 2021 | Contract | Worldwide | Remote
IT Infrastructure Delivery | 26 projects across 15 sites in 6 countries | TCV: US$3.1M

KEY ACHIEVEMENTS

• Successfully completed all projects across 15 sites in 6 countries.
• Managed scope changes through **customer approval and payment**, aligning additional delivery commitments with agreed commercial terms.
• Built a lasting relationship with the client through consistent delivery and close collaboration.

KEY RESPONSIBILITIES

• Governed new site builds, closures and migrations, including compute/**storage deployments**, expansions and physical installations.
• Coordinated **NetApp** storage, **VMware ESX** and **Cisco** network deployments, **P2V migrations, file and print services, Active Directory** changes, and database deployments and migrations.
• Oversaw VM provisioning in on-premises micro-clouds and integration of **PowerBTO**, **DCIx** and **ALS**.
• Managed the **HP SM9-to-ServiceNow** transition for asset release processes, workflows and automation.
• Served as the SPOC among the customer, delivery teams and third parties throughout the project lifecycle.

IT Project Manager @ HPE (formerly HP) | end client: E.On Business Services

September 2015 - March 2016 | Contract | Worldwide | Remote
E.On-Uniper separation | Company-wide Active Directory Cleanup | TCV: US$1.5M

KEY CONTRIBUTIONS & RESPONSIBILITIES

• Managed technical project activities for the company-wide Active Directory Cleanup project within the E.On-Uniper separation program.
• Coordinated **HPE Wintel, database, Unix** and **storage teams** to align technical activities with the project delivery plan.
• Worked with the architecture team to define technical concepts for Active Directory cleanup.
• Served as the SPOC for participating technical teams within the separation program.

IT Project Manager @ MODIT

March 2014 - August 2015 | Direct contract | Budapest | On-site
Datacenter & Azure Pack | 6-person team | 19 physical servers | 4 × 42U racks | TCV: US$0.8M

KEY ACHIEVEMENTS

• Led the **delivery of the physical data centre** and **Azure Pack** infrastructure.
• Took the project from business-case development through infrastructure delivery, establishing the technical foundation for MODIT’s cloud services.

KEY RESPONSIBILITIES

• Developed the project business case, including return on investment (ROI), total cost of ownership (TCO) and SWOT analysis.
• Led meetings with the board of directors and investors, presenting project plans and reporting on milestones and the critical path.
• Coordinated physical data centre implementation and Azure Pack infrastructure deployment against the agreed project scope and delivery plan.

IT Project Manager @ TectumIT | end clients: ATEV & Avalon Car(e)

October 2013 - March 2014 | Contract | Budapest | On-site
Infrastructure & Application Delivery with 6 projects across 5 sites | TCV: US$200K

KEY ACHIEVEMENTS

• Successfully completed all projects across five client sites **on schedule and within budget**.
• Delivered remote management, VPN, backup and DR solutions and introduced Karadox document management for ATEV.
• Completed **Google Cloud-to-on-premises** migration and **Raspberry Pi**-based thin-client and **DisplayWall** projects for Avalon Car(e).

KEY RESPONSIBILITIES

• Managed scope, schedules, budgets and technical delivery across two client organisations.
• For ATEV, coordinated **LogMeIn Central**/**Hamachi VPN** integration, backup/DR and document management deployment.
• Oversaw infrastructure migration and endpoint and display solution delivery for Avalon Car(e).

EARLIER EXPERIENCE

Senior VIP Service Expert @ HP | end client: E.On Hungary

January 2012 - September 2013 | Contract | Budapest | On-site
750 users | Technical coordination of 9 service specialists

KEY CONTRIBUTIONS & RESPONSIBILITIES

• Coordinated nine specialists supporting 750 Budapest executives and managers following the transfer to HP, meeting SLAs and improving incident resolution and service quality.
• Owned Budapest SLAs and reported to E.On IT GmbH as senior management's IT and escalation SPOC.

VIP Service Expert @ E.On IT | end client: E.On Hungary & E.On Gas

January 2009 - December 2011 | Direct contract | Budapest | On-site
150 executive and management users

KEY CONTRIBUTIONS & RESPONSIBILITIES

• Provided hands-on incident support to 150 VIPs, including board members, directors and managers.
• Managed **Active Directory** access and **SCCM** software deployment.
• Served as a hands-on technical specialist for company-wide pilots and implementations, including **SCCM**-integrated Windows Vista & 7 rollouts and mobile-access transition.
• Contributed to SafeSign PKI, Siemens HiPath VoIP, Tandberg video and Polycom telephone-conferencing deployments.

IT Support Specialist @ HEINEKEN

October 2007 - November 2008 | Direct contract | Budapest | On-site
50 users | 3 sites

KEY RESPONSIBILITIES

• Managed BAU IT operations and user support for 50 users across three Budapest sites.
• Maintained local infrastructure: OpenVPN, Polycom conferencing and ISDN telephony.
• Managed BrightStor backup and resolved end-user incidents both on-site and remotely.

IT Support Specialist @ Systemnetto

December 2004 - July 2007 | Direct contract | Budapest | Remote & On-site Client Support
5 client companies | 50 users | 2-person support team

KEY RESPONSIBILITIES

• Supported 50 users across five clients in a two-person team, resolving daily IT incidents.
• Delivered remote and on-site troubleshooting and routine IT maintenance.
• Managed IT procurement, customer quotations, and hardware delivery and installation.

Software Translator @ TÉK | end client: Autodesk

February 2003 - October 2004 | Direct contract | Budapest | Hybrid
English-to-Hungarian Software Localisation

KEY RESPONSIBILITIES

• Translated Autodesk software UI, help, tutorial and how-to content from ENU to HUN.
• Translated technical articles and press releases for Hungarian-speaking audiences.

EDUCATION

Budapest University of Technology and Economics | Budapest — September 2001 -
Studies in Electrical Engineering

Szilády Áron Reformed Grammar School | Kiskunhalas — September 1995 - June 2001
Specialisation in Mathematics, Physics and Computer Science

COURSES & TRAINING

PMP Certification Exam Prep - 720 Questions | Udemy | March 2023
Managing Programs | Udemy | January 2021
Risk Management for PMI Certification | Udemy | July 2019
Manage and Control Quality | Udemy | October 2018
Planning Stakeholder Engagement | Udemy | June 2018
PMP PMBOK 6 - All PMP Terms | Udemy | June 2017
ITIL Foundation Training | PeakOnline | May 2016
ITSM Training | PeakOnline | December 2015

LANGUAGES

Hungarian - Native | **English** - Full professional proficiency | **German** - Beginner