ZOLTÁN TAMÁS

SEASONED IT CONTRACTOR WITH TECH BACKGROUND

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PROFILE

A **Senior IT Project & Program Manager** with good all-round project supervisory and deep technical expertise. Very capable to ensure the smooth running of IT delivery projects, to establish and maintain IT services that will improve the efficiency and performance. Familiar with **ITIL, PMP** and **Prince2** methodologies. Spent **20 years in IT**, gaining extensive practical knowledge of complex IT systems, IT services, IT processes, workflows and best practices in **beverages, energy, automotive, chemical and lifting industry**. As **freelancer, gained great experience** with **multicultural teams** in **IT outsourcing services,** established deep knowledge by **managing multiple transitions and transformations**, thus gained valuable knowledge and insights of **IT re-inventing**.

WEBSITES & SOCIAL MEDIA

Zoltán Tamás @ Web

Zoltán Tamás @ LinkedIn

SKILLS

Expert in schedule / risk / issue / problem management	Excellent vendor and stakeholder management	Neat project documentational skills	Smooth communication skills
Conflict management and mediator skills	Delivery oriented "can do" attitude	Wide expertise on professional IT services	Looks good in suit

PROFESSIONAL EXPERIENCE

Senior IT Program Manager, DXC Technology - contract, Worldwide (remote) — May 2023

L4 Program Manager of six major IT projects **for Palfinger with total TCV of US$ 0.9M**

- Provided governance for Palfinger's **new site deployments, site closures and site refreshes**
- Managed physical installations with onsite support, including **HPE Simplivity ESX** with **DataProtector/Veeam Backup** and **HPE/Aruba network**
- Have been **in charge for stakeholder, risk, issue, problem and financial management** of all the projects and was accountable for issuing the final invoice **to meet all the project milestones in time and on budget**
- Provided **full project documentation** for DXC final project reviews **to the account APL/ADL**

Senior Lead IT Program Manager, MVM Hungary - contract, Budapest (remote) — January 2023 — April 2024

L5 Global SAP Program Manager of E.ON to **MVM** TnT program **with total TCV of US$ 200M**

- Provided guidance and **governance for 12 workstreams with total of 97 team members** (PMs & tech)
- **Defined the scope and the deliverables** of the "E.ON to MVM carve-out program" to migrate 2.5M userdata including **SAP-ISU, BW** and **PI** as well as to deploy an **Avaya CC** with SAP interfaces and user-data mapping
- **Ensured** that the 12 projects' execution **meets the expectation of the Hungarian Ministry of Energy**
- **Prepared the cutover plans** of **7 Go-Lives** with risk assessment, fallback plan (except SAP-ISU) and proper communication plan
- Supervised the **service delivery transition** from E.ON contractors to MVM in-source / MVM new contractors
- **Prepared the IT budget** for the handover, **including hardware, software and licenses, contractors, manpower and third-party services**
- **Had been in charge for all project committee board meetings** including a weekly brief **for the CEO/CFO/COO team** to meet all the target delivery dates

Senior IT Program Manager, Norsk Hydro - contract, Worldwide (hybrid) — July 2021 — March 2022

L4 Program Manager of four Infrastructure & Architecture projects **for Norsk Hydro ASA with total TCV of US$ 2M**

- **Governed the Norsk-Hydro ASA security transformation** to **strengthen the network resilience**
- **Executed an AD Penetration test** project to ensure that the Hydro AD and its tiering model works according to the desired security level
- **Provided an all-around service for the new DDI (DNS DHCP IPAM) tool selection** project, a validation and implementation project to select the best fit candidate for an alternative primary solution for DDI
- **Provided end2end project governance for the a new company Zscaler network layout** to segregate the end-users network from the company network.

- **Executed the "Modern WorkPlace environment"** project in order to move out all the end-user devices from the company AD to Azure Cloud and transform them into an InTune managed devices

Senior IT Program Manager, DXC Technology - contract, Worldwide (remote)   June 2021 — April 2023

L4 Senior Program Manager of the ITO TnT program **for BASF with total TCV of US$ 5.9M**

- **Ensure that all the subprojects' execution are smooth** according to scope, budget and time **and inline with the ever-changing customer expectation and priority**
- Provided governance for new the **Service-Now implementation (incident management)** and **CI standups with Vmware ESXi** and **storage deployment (Hitachi, 3par, NetApp)** as well as CI stack extensions, and all the decomm / scrapping activities
- **Had been in charge for risk, issue, problem and financial management** (PR/PO and procurement) for the whole program and was accountable to meet all the target delivery dates

Senior Lead IT Project Manager, DXC Technology (formerly HP Enterprise) -   April 2016 — May 2021 contract, Worldwide (remote)

L5 Global Project Manager of multiple (26) ITO projects **for Aptiv (formerly Delphi) with total TCV of US$ 3.1M**

- Provided governance for APTIV's **new sitebuilds, site closures, site migrations, CI stack standups and migrations** as well as **physical installations (NetApp, Vmware ESX** and **Cisco network** deployments), **P2V, File and Print, AD objects,** multiple type of **databases (MSSQL, MySQL, IBM DB2, Oracle) deployments and migrations**
- **Provided governance for virtual machines deployment to on-premises micro-clouds** and ADM integration for various apps like PowerBTO, DCIx, ALS, and many more
- Had been in charge for the **HP SM9 to Service-Now transition** for asset releases, workflow and automation
- **Acted as a SPOC** on for the project's full lifecycle between customer, delivery teams and 3rd parties

IT Project Manager, HP Enterprise (formerly HP) - contract, Worldwide   September 2015 — March 2016 (remote)

L3 Technical Project Manager of "122 Project" **for E.ON Business Services with TCV US$ 1.5M**

- **Technical project manager of the E.ON – Uniper split programme's** "AD Cleanup Project"
- **Acted as a direct contact with HP(E) technical teams** (Wintel, DB, UP and Storage) to ensure that the project tasks are completed in time, as well as Architecture to design the AD cleanup activities concepts

IT Project Manager, MODIT Plc - contract, Budapest (onsite)   March 2014 — August 2015

L3 Project Manager of the "Datacenter & AzurePack Project" **with TCV US$ 800K**

- **Made the business case plan** of the MODIT DC project (incl. ROI & TCO calculations, SWOT analysis)
- **Organized and led all the meetings** with the board of directors and the investment group to present the future plans and provided status updates on the milestones and critical path
- **Executed the project plan** according to the agreed deliverables and schedule to set up the MODIT cloud

IT Project Manager, TectumIT Ltd - contract, Budapest (onsite)   October 2013 — March 2014

Technical IT Project Manager of multiple (6) IT projects **with TCV sum of US$ 200K**

- **LogMeIn Central** and **Hamachi VPN integration, Backup & DR and Karadox** project **for ATEV Plc**
- **Google cloud to "on prem" migration** and **RasPi ThinClient & DisplayWall** project **for Avalon Car(e) Ltd**

Senior VIP Service Expert, HP (formerly E.On IT) - contract, Budapest   January 2012 — September 2013

Had been responsible for the Budapest VIP team with 750 customers of E.On Hungary & E.On Gas Trade & Storage companies' leadership

- **Acted as the single point of contact** for any issues or problems arisen, concerning the top management
- Had been **responsible for the contribution of 9 service specialists and experts** to deliver excellent service
- Had been **accountable for IT SLA of the Budapest Service Center** and reported directly to E.ON IT GmbH

VIP Service Expert, E.On IT (formerly E.On IS) - contract, Budapest   January 2009 — December 2012

Handled all the incidents of the IT service for E.ON Gas Trade & Storage and E.On Hungary companies VIP team: board of directors, directors and managers (150 customers)

- **Had been responsible for all IT issues** and problems, AD user object access control and all SCCM software installations
- **Executed several corporate-wide pilot projects** and integration **as the technical specialist**
  - Windows Vista and 7 Rollout with SCCM integration
  - Transition to E.ON mobile access transition
  - PKI infrastructure rollout (SafeSign)
  - Implementation Siemens HiPath VOIP systems, Tandberg video and Polycom telephone conference

IT Support Specialist, Heineken Hungary Breweries - contract, Budapest   October 2007 — November 2008

- **Operated** the IT infrastructure of Heineken Hungária offices across **Budapest (3 sites - 50 customers)**
- **Had been responsible** for: **OpenVPN network, Polycom conferencing, ISDN phones** & **BrightStor backup**

IT Support Specialist, Systemnetto Ltd, Budapest   **December 2004 — July 2007**
- Had been **accountable for on-demand client IT support** of **50 customers** (remote and onsite)
- Managed the **procurement of IT assets** as well as created offers for the customers and **organized hardware delivery** for the customers

Software translator, TÉK Ltd, Budapest   **February 2003 — October 2004**
- **Translated software user interfaces**, tutorials, tips, helps and how-tos **for AUTODESK applications**
- **Translated press releases and technical articles**

EDUCATION

Faculty of electrical engineering   **September 2001**
Budapest University of Technology and Economics, Budapest

Faculty of Math and Physics, High school diploma   **September 1995 — June 2001**
Áron Szilády Reformed Church Grammar School, Kiskunhalas

COURSES

PMP Certification Exam Prep Exam 720 Questions, Udemy   **March 2023**

Managing Programs, Udemy   **January 2021**

Risk Management for PMI Certification, Udemy   **July 2019**

Manage and Control Quality, Udemy   **October 2018**

Planning Stakeholder Engagement, Udemy   **June 2018**

PMP PMBOK 6 - All PMP Terms, Udemy   **June 2017**

ITIL® Foundation Training, PeakOnline   **May 2016**

ITSM Training, PeakOnline   **December 2015**

LANGUAGES

English, full professional proficiency

Hungarian, native or bilingual proficiency